

Craig Ryan
RBS Treeworks
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25 February 2007

Dear Craig

In January this year we had the misfortune of losing our Eucalyptus tree in the bad storms. It fell through our fence into a neighbour's garden hitting a Conifer in the centre of their lawn. We subsequently contacted you to arrange removal of the trees.

Throughout the process you liased with us and our neighbour, arranging an inspection of both premises on the Friday. Removal of both trees promptly took place the following Monday.

The service we received was outstanding, you kept in contact with us through the whole process, advising us of what would be happening and ensuring we were happy. You also made sure that our garden was left as tidy as possible given the damage the tree caused.

We would not hesitate to use your services again and will gladly recommend you to friends and family.

Good luck and best wishes